Seat No.:	Enrolment No.

GUJARAT TECHNOLOGICAL UNIVERSITY BHMCT SEMESTER- 4 • EXAMINATION – SUMMER-2017

Subject Code:143303 Date: 03/05/2017 **Subject Name: Accommodation operation-II** Time: 10.30AM to 01.00PM **Total Marks: 70 Instructions:** 1. Attempt all questions. 2. Make suitable assumptions wherever necessary. 3. Figures to the right indicate full marks. Give Examples of Routine, Weekly and Spring Cleaning. 07 0.1 Write Routine and Weekly cleaning process of Banquets and Restaurants. 07 0.2 What are commonly overlooked areas? Give examples 07 (a) Draw layout of Suites. **(b)** 07 OR **(b)** Write step by step process of cleaning departure Room. 07 0.3 Write step by step process of cleaning occupied rooms. 07 (a) How to give Turn down service? Why it is important? **(b)** 07 0.3 Mentioned different points followed during interior design of Suite Room. 07 (a) Explain different types of keys with its usages. **07 Q.4** (a) Write importance of pest control in the Hotel. 07 Write the name of different materials and equipments required for flower 07 **(b)** arrangements. OR Explain different shapes of flower arrangements. **Q.4 07** (a) Explain different style of Flower arrangements **07 (b) Q.5** Draw the layout of linen room. 07 (a) Draw the layout of uniform room. 07 OR Q.5 (a) Draw the layout of commercial laundry based on machinery and process. 07 Explain different types of fire fighting extinguishers. 07 **(b)**
