Seat No.: _____   Enrolment No._____

GUJARAT TECHNOLOGICAL UNIVERSITY
BE - SEMESTER–VIII • EXAMINATION – SUMMER 2013

Subject Code: 181502   **Date: 13/05/2013**
Subject Name: Management of Human Resources
Time: 10:30 am TO 01:00 pm   **Total Marks: 70**
Instructions:
    1. **Attempt all questions.**
    2. **Make suitable assumptions wherever necessary.**
    3. **Figures to the right indicate full marks.**

Q.1	**(a)**	Discuss traditional approach of management v/s personnel minded approach	**07**
	(b)	What do you understand by personnel administration? Explain quoting your observation in the industry where you carried out your project.	**07**
Q.2	**(a)**	Discuss importance of Job description for absorbing right personnel.	**07**
	(b)	Discuss: Picking up right employee requires elaborate ground work.	**07**
		Or	
	(b)	Discuss importance of placement of the candidate in to appropriate sphere of work. Cite an example of crane operator.	**07**
Q.3	**(a)**	Discuss detailed procedure of recruitment, describing step by step approach	**07**
	(b)	Discuss importance and application of performance appraisal.	**07**
		Or	
Q.3	**(a)**	Discuss Estimating training requirement of new employee	**07**
	(b)	Describe Job analysis, citing an example of call center executive.	**07**
Q.4	**(a)**	Discuss and distinguish wage policies for a worker and office staff.	**07**
	(b)	Discuss importance of welfare policies and facilities in an organization, with a specific example of power stations.	**07**
		Or	
Q.4	**(a)**	Discuss importance of inter-personnel relationship in building a successful business empire.	**07**
	(b)	Discuss dynamics of group behavior of employees in case of agitation or strike in an organization.	**07**
Q.5	**(a)**	Discuss types of motivation for an employee. Give an example of each.	**07**
	(b)	Discuss types of conflict between workers and management. Discuss why machinery of settlement is crucial.	**07**
		Or	
Q.5	**(a)**	Discuss various agencies for identifying potential employees.	**07**
	(b)	Discuss and analyse few important amended Factory acts.	**07**

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