Seat No.:	Enrolment No.

GUJARAT TECHNOLOGICAL UNIVERSITY

Su	biect	B. HMCT – SEMESTER – IV • EXAMINATION – SUMMER • 2014 Code: 143303 Date: 30-05-2014	
Su Ti	bject	Name: Accommodation Operation II 0.30 am - 01.00 pm Total Marks: 70	
		Attempt all questions. Make suitable assumptions wherever necessary. Figures to the right indicate full marks.	
Q.1	(a)	Write down Routine, Weekly and Spring cleaning process of Elevator, Reception and Banquets.	07
	(b)	Write down the importance of checklist. Draw its Formats and Show Minimum 20 items.	07
Q.2	(a) (b)	What are Commonly overlooked areas? Draw the layout of Executive Suites.	07 07
	(b)	OR What is refurbishing and redecoration?	07
Q.3	(a)	How to make a departure Room?	07
	(b)	How to give occupied Service?	07
Q.3	(a) (b)	What is Turndown Service? How it is given? Explain interior decoration of any commercial Hotel Having five Star Categorization including its element of Design, Colour, Light and Lighting system Floor Finishes and different accessories used.	07 07
Q.4	(a) (b)	Explain different types of keys with their Usages. Write the name of different pests found in the Hotel with their prevention and Control measures. OR	07 07
Q.4	(a) (b)	What are basic tools used in the landscape designing? Draw the layout linen room and explain in brief.	07 07
Q.5	(a)	What is Par stock? Calculate par Stock of Bed sheets, Bath Towel, hand Towels and Pillow Cover of a 5 star Hotel having more than 300 Rooms Considering 100 Double Bedded Rooms and 200Twin Bedded Room	07
	(b)	Draw the layout of uniform Room and explain its issuing Process in three Different Shifts.	07
Q.5	(a)	OR Explain different types of equipments and machinery used in the commercial	07
Ų.S	(a)	Laundry.	U/
	(b)	Draw the layout of commercial laundry and also suggest type of fire fighting Equipments recommended.	07
