

**GUJARAT TECHNOLOGICAL UNIVERSITY****B. HMCT – SEMESTER – VI • EXAMINATION – SUMMER • 2014****Subject Code: 163302****Date: 27-05-2014****Subject Name: Room Division Management-I****Time: 10.30 am - 01.00 pm****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

- Q.1** (a) Classify different floor finishes with their Routine, Weekly and Spring Cleaning Process. **07**  
 (b) Write Room and Bathroom Supplies. **07**
- Q.2** (a) Explain Lost and Found Disposition Process. **07**  
 (b) Write down the characteristics of different floor finishes. **07**
- OR**
- (b) Write down the duties and responsibilities of Room attendant. **07**
- Q.3** (a) Explain ten different types of Rooms. **07**  
 (b) Explain Co-ordination of Housekeeping with various departments **07**
- OR**
- Q.3** (a) What are the Eco-friendly Concepts adopted by different Hotels? **07**  
 (b) A guest staying in Room No 102 Suffering from infectious disease after his departure how Housekeeping sanitize his room. **07**
- Q.4** (a) Classify different types of fiber and fabrics with their brand name and Usages. **07**  
 (b) Write advantages and disadvantages of Carpet. **07**
- OR**
- Q.4** (a) Draw the layout of Linen Room. **07**  
 (b) Draw the layout of Uniform room. **07**
- Q.5** (a) Draw the layout of laundry to be based either on the process or on Machinery. **07**  
 (b) With the help of Flow Chart Briefly Explain Flow Process of guest Laundry. **07**
- OR**
- Q.5** (a) What is Dry Cleaning? Write the use and name of the chemicals being used during dry cleaning process. **07**  
 (b) What is difference between Linen and cotton Fabrics. **07**

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