Seat No.:	Enrolment No.

GUJARAT TECHNOLOGICAL UNIVERSITY BHMCT - SEMESTER-1 • EXAMINATION - WINTER 2016

Subject Code:113302 Subject Name: F&B Service Management-I Time:10:30AM – 01:00PM		Date: 31/12/2016		
			Total Marks: 70	
Inst	2.	Attempt any five questions.		
Q.1	(a)	Write a short note on cover with a proper diagram.		07
	(b)	Briefly explain the importance of grooming and hygiene reservice industry.	equired in a f&b	07
Q.2	(a)	Briefly explain about the importance of coordination of f&b so other departments of a hotel.	service dept. with	07
	(b)	Differentiate between job description and job specification.		07
Q.3	(a)	Write a shot note on different types of catering establishments.		07
	(b)	Draw the hierarchy chart of f&b service department and e responsibilities of restaurant manager.	explain roles and	07
Q.4	(a)	Write and explain 10 different types of equipments used in f&b	o operations.	07
	(b)	Write a short note on buffet service.		07
Q.5	(a) (b)	What are the roles and responsibilities of a waiter and a restaur Write a short note on French and American service.	rant hostess?	07 07
Q.6	(a)	Write a short note on the basic etiquettes required for a f&b pro	ofessional.	07
	(b)	Write a short note on briefing and debriefing.		07
Q.7	(a)	Write a short note on the followings:- (i)coffee shop.(ii).bar. (iii).pub (iv).grill room (v).nightclub (vii) still room.	vi).discotheque	07
	(b)	Write a short note on railway catering.		07
