Seat No.:	Enrolment No.
Sear NO.	Enrolment No

GUJARAT TECHNOLOGICAL UNIVERSITY

	Dip	ploma Engineering - SEMESTER-V • EXAMINATION – WINTER 2013	
Su	bject	Code: 355504 Date: 05-12-2013	
Su	bject	Name: Industrial Mngt and Organization Behaviour	
	•	2:30 pm - 05:00 pm Total Marks: 70	
Ins	structio		
		Attempt all questions.	
		Make suitable assumptions wherever necessary. Figures to the right indicate full marks.	
	4.		
Q.1	(a)	Explain Scientific selection procedure for Man power.	07
	(b)	Describe different types of effective ways of communication.	07
Q.2	(a)	Explain different Methods of Training the Supervisors.	07
	(b)	Define and Describe 'Motivation'.	07
		OR	
	(b)	Explain Various types of Leadership theory.	07
Q.3	(a)	Explain Functions and Objectives of Training and Development.	07
	(b)	State meaning of Human behavior and describe its types. OR	07
Q.3	(a)	Explain 'Foundation of Corporate Culture'.	07
	(b)	Describe Functions of W.T.O. and Compare between Attitude and Values.	07
Q.4	(a)	State needs of Self Development and describe the Self Analysis Tools.	07
	(b)	Differentiate between Leadership and Management.	07
0.4		OR	0=
Q. 4	(a) (b)	Describe various causes of Industrial disputes. Define the term General Agreement on Tariffs and Trade (G.A.T.T.).	07 07
	(0)	State aims and functions of W.T.O.	U7
Q.5	(a)	Define the term 'Ethics' and explain major branches of ethics.	07
•	(b)	Explain four factors which affect the Workers Grievances.	07
o =		OR	. –
Q.5	(a)	Differentiate between Successful executive and Unsuccessful executive.	07
	(b)	Describe Sequential steps for grievances handling procedure.	07
