Seat No.: _____ *Enrolment No._____*

GUJARAT TECHNOLOGICAL UNIVERSITY

Hotel Management & Catering Tech.- Third Year- Examination –June- 2011

Subject code: 530002

Subject Name: Food & Beverages service - III

Date: 07/06/2011 **Time: 02:30 p.m. to 05:00 p.m.**

Total Marks: 70

Instructions:

1. **Attempt all questions.**
2. **Make suitable assumptions wherever necessary.**
3. **Figures to the right indicate full marks.**

Q.1	(a)	Explain Duties and responsibility of Banquet manager?	**14**
	(b)	Explain the types of Room service?	
Q.2	(a)	Draw the layout of room service?	**07**
	(b)	Describe the function sheet and draw layout of function sheet?	**07**
		OR	
	(b)	Describe the contract and agreement?	
Q.3	(a)	Explain Duties and responsibility of room service manager?	**05**
	(b)	Draw the chart of banquet organization and explain their duties?	**05**
	(c)	Describe room service task?	**04**
		OR	
Q.3	(a)	Explain room service order flow chart?	**05**
	(b)	Explain duties and responsibility of banquet bartender?	**05**
	(c)	Draw the layout of room service KOT and control sheet?	**04**
Q.4	(a)	Explaine the under bar?	**05**
	(b)	Write short note on franchise?	**04**
	(c)	Draw the layout of bar and explain ?	**05**
Q.5	(a)	Give the list of bar equipment and bar food items?	**04**
	(b)	Explain staffing pattern of fast food outlet?	**05**
	(c)	Explain types of buffet? And seating arrangement of banquet?	**05**
		OR	
Q.5	(a)	Explain menu planning?	**05**
	(b)	Explain Bar control?	**04**
	(c)	How to handle guest complain in banquet?	**05**

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