Seat No.: _____ Enrolment No._____

GUJARAT TECHNOLOGICAL UNIVERSITY

MAM - SEMESTER–I • EXAMINATION – SUMMER • 2015

Subject Code: 4110504 **Date: 06-06-2015**

Subject Name: Development of Human Skills

Time: 02:30 pm - 05:30 pm **Total Marks: 70**

Instructions:

1. **Attempt all questions.**
2. **Make suitable assumptions wherever necessary.**
3. **Figures to the right indicate full marks.**

Q.1	**(a)**	Explain in brief different components of good reading.	**07**
	(b)	Discuss various types of values as per Mr.Milton Rokeach .	**07**
Q.2	**(a)**	.Discuss in brief about self-discovery through SWOT Analysis.	**07**
	(b)	Explain basic ingredients of efficient learning	**07**
		OR	
	(b)	Discuss essential requisites and techniques of good listening as per Rogers.	**07**
Q.3	**(a)**	How companies can gain through feedback from customers? Cite 3 examples.	**07**
	(b)	Discuss in brief of five universal truths.	**07**
		OR	
Q.3	**(a)**	Define emotional intelligence. Discuss areas of emotional intelligence.	**07**
	(b)	What are attitudes? Why attitudes are important?	**07**
Q.4	**(a)**	‘Good leadership is a result of careful application of skills ‘. Discuss any five skills	**07**
	(b)	Define ‘critical thinking’ .Why critical thinking is important?	**07**
		OR	
Q.4	**(a)**	Discuss in brief of types of work styles.	**07**
	(b)	Define ‘stress’. Explain in brief various types stress.	**07**
Q.5	**(a)**	Explain any seven ‘time thieves’.	**07**
	(b)	Write short notes on (a) Memory (b) Observation.	**07**
		OR	
Q.5	**(a)**	What do you understand by assertive behaviour? Explain in brief of advantages of assertive behavior .	**07**
	(b)	Write short notes on i. Mental Skills ii. Sports skills.	**07**

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