Seat No.:	Enrolment No.

## **GUJARAT TECHNOLOGICAL UNIVERSITY**

MBA (AM) - SEMESTER - 5 • EXAMINATION - WINTER - 2016

Subject Code: 4150501		Code: 4150501 Date: 24/11/203	Date: 24/11/2016	
Tir	•	Name: Organizational Behaviour 2.30 PM TO 05.30 PM Total Marks:	70	
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Q.1	(a) (b)	What are the challenges and opportunities for OB? Explain in detail. Explain Big Five Personality Model.	07 07	
Q.2	(a) (b)	Explain the following terms:  Core Self-Evaluation (Self-perspective)  Machiavellianism  Narcissism  Self-Monitoring  Type A & B Personality  Proactive Personality  Risk Taking  Explain Group Formation process in detail.	07	
	<b>(b)</b>	Discuss Transactional Analysis in detail.	07	
Q.3	(a) (b)	Discuss the issues of quality work life and its impact in detail. How can we make Decision – making effective in Group? Support your answer with valid reason.	07 07	
Q.3	(a) (b)	OR  Explain the concept of organizational citizenship behavior.  "Organizational culture is the set of assumption, belief, value and norms that are shared by an organization's members" Evaluate the statement.	07 07	
Q.4	(a) (b)	Define power and explain types of power with suitable example in detail.  Write a detail note on Corporate Social Responsibility in detail.  OR	07 07	
Q.4	(a) (b)	Discuss types of conflicts and process of management of conflict in detail.  Explain Equity theory in detail with suitable examples.	07 07	
Q.5	(a) (b)	<ul> <li>Explain the following key elements of Organisation Design:</li> <li>Work specialization</li> <li>Departmentalization</li> <li>Chain of command</li> <li>Span of control</li> <li>Centralization and decentralization</li> <li>Formalization</li> <li>Explain the Behavioral Theories of Leadership.</li> </ul>	07	
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Q.5	(a) (b)	Write a detailed note on Resistance to Change and Overcoming Resistance to Change.  Explain MARS Model of Individual Behaviour.	07 07	

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