	Seat N	o.: Enrolment No	
		GUJARAT TECHNOLOGICAL UNIVERSITY	
		MAM - SEMESTER-I • EXAMINATION - WINTER • 2014	
	Subje	ct Code: 4110504 Date: 29-12-2014	
	•	ct Name: Development of Human Skill	
	•	: 10:30 am - 01:30 pm Total Marks: 70	
	Instruc	<u> </u>	
		 Attempt all questions. Make suitable assumptions wherever necessary. Figures to the right indicate full marks. 	
Q.1	(a) (b)	What are Human Skills? Why they are important in person's life? Discuss the methods or way to know YOUR-SELF?	07 07
Q.2	(a) (b)	Discuss the various ways through which you can improve your writing skills? What are different types of GOAL? What are the reasons people don't make GOALS?	07 07
		OR	
	(b)	What do you understand by speaking skills? Discuss the importance of voice quality? What are its uses?	07
Q.3	(a) (b)	What is learning? Briefly explain the learning process? Explain any two learning theories?	07 07
		OR	
Q.3	(a) (b)	What are the different methods to improve your Attitudes? Define Values. How values are formed?	07 07
Q.4	(a)	In special reference to Mr. Milton Rokeach's Classification, discuss the different types of values?	07
	(b)	Define Attitudes? What are the characteristics of Attitudes?	07
		OR	
Q.4	(a)	What do you understand by stress? Explain the different factors which cause stress?	07
	(b)	What are the components of emotional intelligence?	07
Q.5	(a) (b)	What do you understand by assertiveness? How is it different from aggression? What are the advantages & benefits of Team building?	07 07
		OR	
Q.5	(a) (b)	What is Leadership? What are the traits to be a good leader? What do you mean by Critical thinking & how it is different from Creative thinking?	07 07
