Seat No.:	Enrolment No.
Deat 110	Emoment 10

GUJARAT TECHNOLOGICAL UNIVERSITY

MBA - SEMESTER-I • EXAMINATION – SUMMER 2013

Subject Code: 810005 Date: 04-06-2013 **Subject Name: Organizational Behavior (OB)** Time: 10.30 am - 01.30 pm**Total Marks: 70 Instructions:** 1. Attempt all questions. 2. Make suitable assumptions wherever necessary. 3. Figures to the right indicate full marks. 0.1 (a) Write short notes on: (4x2)Gain sharing 1. 2. **Brain storming 08** 3. Social loafing 4. Job enrichment **(b)** Elaborate the stages of Group Development. **06 Q.2** (a) Write short notes on: (2x4)1. Organisational Citizenship Behaviour **08** 2. ESOPS **(b)** Disciplines that contribute to the field of OB. 06 OR **(b)** How can jobs be redesigned? 06 Q.3 The Global workplace is changing at a fast pace, so have the challenges 07 and opportunities for OB. Justify. **(b)** Types of Teams. 07 OR Q.3 Barriers to effective Communication. 07 (b) How can Operant Conditioning help in organizations. **07 Q.4** (a) Equity theory or the theory of Organizational Justice. Explain. 08 **(b)** Alternative Work Arrangements. 06 OR **Q.4** (a) The Hierarchy of Needs Theory, the Two-factor theory and the ERG 08 theory are the motivational theories. Explain how they are inter-related. 0.4 **(b)** How is job sharing different from telecommuting. 06 0.5 **07** (a) Contemporary Issues in Leadership Practice. (b) There is belief that all conflict is harmful and must be avoided. Give 07 answers supporting your decision. Q.5 (a) Role of dependency in power and influence. 07 (b) Dimensions of conflict handling intentions. Elaborate. 07
