Seat No.: _____ Enrolment No._____

GUJARAT TECHNOLOGICAL UNIVERSITY

M.B.A -IIInd SEMESTER–EXAMINATION – MAY/JUNE- 2012

Subject code: 830301 **Date: 31/05/2012**

Subject Name: Change management and Organizational Development (CM&OD)

Time: 02:30 pm – 05:30 pm **Total Marks: 70**

Instructions:

1. **Attempt all questions.**
2. **Make suitable assumptions wherever necessary.**
3. **Figures to the right indicate full marks.**

Q.1	**(a)**	Define following terms briefly. (1) Organization Development (2) Parkinson's Law (3) Corporate culture (4) Organization transformation (5) Internal and external OD practitioner (6) Group think (7) Self managed work team.	**07**
	(b)	Explain sociotechnical system and its five components.	**07**
Q.2	**(a)**	Describe five basic style of OD practitioner.	**07**
	(b)	Explain in brief various types of diagnostic model.	**07**
		OR	
	(b)	What strategies can be used in gaining acceptance for an OD program?	**07**
Q.3	**(a)**	Describe objectives, use and result of laboratory training in an OD program.	**07**
	(b)	Discuss types of process interventions.	**07**
		OR	
Q.3	**(a)**	Explain how stream analysis can be used in an OD program.	**07**
	(b)	Identify and explain stress management intervention.	**07**
Q.4	**(a)**	Discuss Role Analysis Technique of team development.	**07**
	(b)	Describe the method of Intergroup Team Building.	**07**
		OR	
Q.4	**(a)**	Explain Third Party consultation for intergroup problem solving.	**07**
	(b)	What is TQM? What are some problems that organizations might have in implementing TQM?	**07**
Q.5	**(a)**	Discuss the strategies for planned organization change.	**07**
	(b)	Explain GRID OD program for system-wide planned change.	**07**
		OR	
Q.5	**(a)**	Discuss the future trends in organization development.	**07**
	(b)	Write short note on High Performing System.	**07**

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