

Seat No.: \_\_\_\_\_

Enrolment No. \_\_\_\_\_

**GUJARAT TECHNOLOGICAL UNIVERSITY**  
**MBA(TM) – SEMESTER – 10 • EXAMINATION – SUMMER - 2017**

**Subject Code: 4210108**  
**Subject Name: Organisational Dynamics**

**Date: 16/05/2017**

**Time: 10.30 am to 01.30 pm**

**Total Marks: 70**

**Instructions:**

- 1. Attempt all questions.**
- 2. Make suitable assumptions wherever necessary.**
- 3. Figures to the right indicate full marks.**

**Q-1 (a)** Discuss Concept and various Techniques of Stress Management **(14)**

**Q-2 (a)** What is Group? Discuss Stages of Group Development in detail **(7)**

**(b)** Write a note on Decentralisation **(7)**

OR

**(b)** What is Communication? Explain Process of Communication in detail **(7)**

**Q-3 (a)** Write a note on Importance of Motivation. **(7)**

OR

**(a)** Discuss various types of leadership styles in detail. **(7)**

**(b)** Elaborate concept and characteristics of organisational Culture **(7)**

**Q-4 (a)** What is Communication? Discuss Process of Communication in detail **(7)**

OR

**(a)** Write a note on Management of Diversity Values **(7)**

**(b)** Why Ethics is important in the organisation? **(7)**

**Q-5 (a)** Discuss Qualities of a Good leader in detail. **(14)**

OR

**(a)** Explain Concept and Types of Communication in detail. **(14)**